Investor Complaints – RESEARCH ANALYST:

Data for month February ' 25

Sr. No.	Received from	Pending at end of last month	Received	Resolved*	Total Pending #	Pending complaints > 3months	Average Resolution time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**	**0**	**0**

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current

Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1	Apr - 2024	0	0	0	0
2	May - 2024	0	0	0	0
3	June - 2024	0	0	0	0
4	Jul - 2024	0	0	0	0
5	Aug- 2024 ^^^	0	1	0	1
6	Sep - 2024	1	0	0	1
7	Oct - 2024	1	0	1	0
8	Nov - 2024	0	0	0	0
9	Dec - 2024	0	0	0	0
10	Jan - 2025	0	0	0	0
11	Feb - 2025	0	0	0	0
	Grand Total	**2**	**1**	**1**	**2**

*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

^^^Case received from SCORES pertains to scam run by individual posing as from Barclays – Complainant is not our client. The case was closed in August in SCORES , however we were not aware of the same till October. Hence, taken in October Closure.

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received	Resolved**	Pending##
1	2018-19	0	0	0	0
2	2019-20	0	0	0	0
3	2020-21	0	0	0	0
4	2021-22	0	0	0	0
5	2022-23	0	0	0	0
6	2023-24	0	0	0	0
7	2024-25	0	1^^^	1	0
	Grand Total	**0**	**1**	**1**	**0**

** Inclusive of complaints of previous years resolved in the current year.## Inclusive of complaints pending as on the last day of the year

^^^Case received from SCORES pertains to scam run by individual posing as from Barclays – Complainant is not our client.