

Data for month ending – 31st August 2024 – 1 Complaint

Sr. No.	Received from	Pending as at the end of last month	Received during particular month	Resolved during particular month*	Total Pending during particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from Investors						
2	SEBI (SCORES)		1		1		
3	Stock exchanges (if relevant)						
4	Other Sources (if any)						
5	Grand Total						

Trend of monthly disposal of complaints for the financial year:

Sr. No.	Month	Carried forward from previous month	Received during particular month	Resolved during particular month*	Pending at the end of particular month#
1	April, 2022	Nil	Nil	Nil	Nil
2	May, 2022	Nil	Nil	Nil	Nil
3	June, 2022	Nil	Nil	Nil	Nil
4	July, 2022	Nil	Nil	Nil	Nil
5	Aug, 2022	Nil	Nil	Nil	Nil
6	Sep, 2022	Nil	Nil	Nil	Nil
7	Oct, 2022	Nil	Nil	Nil	Nil
8	Nov, 2022	Nil	Nil	Nil	Nil
9	Dec, 2022	Nil	Nil	Nil	Nil
10	Jan, 2023	Nil	Nil	Nil	Nil
11	Feb, 2023	Nil	Nil	Nil	Nil
12	Mar, 2023	Nil	Nil	Nil	Nil
13	April, 2023	Nil	Nil	Nil	Nil
14	May, 2023	Nil	Nil	Nil	Nil
15	June, 2023	Nil	Nil	Nil	Nil
16	July, 2023	Nil	Nil	Nil	Nil
17	Aug, 2023	Nil	Nil	Nil	Nil
18	Sept, 2023	Nil	Nil	Nil	Nil
19	Oct, 2023	Nil	Nil	Nil	Nil
20	Nov, 2023	Nil	Nil	Nil	Nil
21	Dec, 2023	Nil	Nil	Nil	Nil
22	Jan, 2024	Nil	Nil	Nil	Nil
23	Feb, 2024	Nil	Nil	Nil	Nil
24	March, 2024	Nil	Nil	Nil	Nil
25	April, 2024	Nil	Nil	Nil	Nil
26	May, 2024	Nil	Nil	Nil	Nil
27	June, 2024	Nil	Nil	Nil	Nil
28	July, 2024	Nil	Nil	Nil	Nil
29	August, 2024	Nil	1	-	1
	Grand Total				

* Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.# Inclusive of complaints pending as on the last day of the month.

Trend of annual (financial year) disposal of complaints (for 3 years on rolling basis):

Sr. No.	Year	Carried Forward from previous year	Received during particular year	Resolved during particular year	Pending at the end of particular year
1	2019-20	Nil	Nil	Nil	Nil
2	2020-21	Nil	Nil	Nil	Nil
3	2021-22	Nil	Nil	Nil	Nil
4	2022-23	Nil	Nil	Nil	Nil
5	2023-24	Nil	Nil	Nil	Nil
6	2024-25	Nil	1	-	-
	Grand Total		1		